

## FAQ

1. When is my order shipped?

We ship 24hrs after the order is placed.

2. How can I track my order?

Tracking number, is sent with the order confirmation and invoice.

3. What is the return policy?

To return a product you can email us at [info@sibacoffee.com](mailto:info@sibacoffee.com) and we will get back to you.

4. How do I contact customer support?

Please email us at [info@sibacoffee.com](mailto:info@sibacoffee.com) or WhatsApp on +971561434885